### **Brothers, Sheila**

From:Schroeder, Margaret <m.mohr@uky.edu>Sent:Friday, January 26, 2018 12:14 PMTo:McCormick, Katherine; Brothers, Sheila

**Cc:** Rice, Jeffrey

**Subject:** Proposed New Graduate Certificate: Professional and Technical Writing

**Attachments:** WRD Grad Cert SAPCS, 1\_24, 2018.pdf

### **Proposed New Graduate Certificate: Professional and Technical Writing**

This is a recommendation that the University Senate not approve, based on its academic excellence, the establishment of a new Graduate Certificate: Professional and Technical Writing, in the Department of Writing, Rhetoric, and Digital Studies within the College of Arts & Sciences.

### **Rationale:**

The GC in Professional and Technical Writing proposes a one-year program offering advanced study in the core areas of professional and technical writing. The mission of the certificate is to develop professional competency with professional and technical writing: documentation, report writing, visual argument, presentation software, manuals and handbooks, case studies and related genres. Although open to all eligible students, this certificate will target active service military personnel who are required to engage in writing on a daily basis. The program anticipates a beginning enrollment of 20 students and a 10 students per year thereafter.

SAPC recognizes the value and need for this program at UK and the potential impact and desirability of such a program, especially for the targeted audience of Military Personnel. However, in reviewing the program on academic excellence, SAPC felt the program fell short in comparison to the benchmarks provided, including those within the state of Kentucky (see 2d and attached benchmark report provided by the proposers). Specifically, SAPC noted that UK's proposed program was only 9 credit hours compared to peer institutions which were found to be between 12 - 18 credit hours. SAPC did take into consideration the desired flexibility of the program including completing it asynchronously online, on a part-time basis in one year.

The revised proposal is attached.

Thanks! Margaret

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Margaret J. Mohr-Schroeder, PhD | Associate Professor of STEM Education - Mathematics | <u>SAPC University Senate Committee Chair | University Senator/Senate Council Member | STEM PLUS Program Co-Chair | Department of STEM Education | University of Kentucky | www.margaretmohrschroeder.com | Schedule a Meeting with Me</u>

A graduate certificate shall have a clear and focused academic topic or competency as its subject, meet a clearly defined educational need of a constituency group, such as required continuing-education or accreditation for a particular profession, respond to a specific state mandate or provide a basic competency in an emerging (preferably interdisciplinary) topic. Certificates are minimally nine graduate credit hours but typically no more than 15. Completed forms must receive appropriate department/school approval and sent to the college for review.

Once approved at the college level, your college will send the proposal to the Graduate Council for review. Once approved at the Graduate Council, the Graduate Council will send the proposal to the Senate Council office for additional review via a committee and then to the Senate Council. Once the Senate Council has approved the proposal, it is moved to the University Senate. Once approved by that body, the University Senate will send the proposal to the Registrar to be included in the Bulletin. The contact person listed on the form will be informed throughout this process.

By default, graduate certificates shall be approved for a period of six (6) years. Re-approvals are also for six years.

1. GE	SENERAL INFORMATION		the state of the state of the state of									
1a	Date of contact with Institutional Effectivene	ess <sup>1</sup> :										
	Appended to the end of this form is a PDF of the reply from Institutional Effectiveness.											
1b	Home college: College of Arts and Sciences											
1c	Home educational unit (department, school,	college²): Writing, Rhetoric	and Digital Studies									
1d	Proposed certificate name: Professional and	l Technical Writing										
1e	CIP Code (provided by Institutional Effective	ness): 23.1101										
1f	Requested effective date:	nester following approval.	OR Specific Date <sup>3</sup> : Fall 20									
1g	Contact person name: Jeff Rice	Email: j.rice@uky.edu	Phone: 5025422325									
2. 0\	OVERVIEW											
2a	Provide a brief description of the proposed r	new graduate certificate. (30	00 word limit)									
	The Graduate Certificate in Professional and Technical Writing is a one year program offering advanced study in core areas of professional and technical writing. The mission of this certificate is to develop professional competency with professional and technical writing: documentation, report writing, visual argument, presentation software, manuals and handbooks, case studies, and related genres. While open to all eligible students, this certificate's main audiences are active service military personnel who are required to engage in writing on a daily basis, scientists in need of technical writing, and humanities graduate students interested in working in technical											

<sup>&</sup>lt;sup>1</sup> You can reach Institutional Effectiveness by phone or email (257-2873 or institutionaleffectiveness@uky.edu).

<sup>&</sup>lt;sup>2</sup> Only cross-disciplinary graduate certificates may be homed at the college level.

<sup>&</sup>lt;sup>3</sup> Certificates are typically made effective for the semester following approval. No program will be made effective unless all approvals, up through and including University Senate approval, are received.

writing. For one of our targets, the military provides financial support for continuing education at the graduate certificate or Masters Degree level and needs trained technical writers for all of its writing demands.

This proposed graduate certificate (check all that apply):

Has a clear and focused academic competency as its subject.

Meets a clearly defined educational need of a constituency group (e.g. continuing education or licensing)

Responds to a specific state mandate.

Provides a basic competency in an emerging, preferably interdisciplinary, topic.

If "yes," include a brief statement of how it will complement the program. If "no," incorporate a statement as to how it will provide an opportunity for a student to gain knowledge or skills not already available at UK. (300 word limit)

**Affiliation.** Is the graduate certificate affiliated with a degree program? (related to 3c)

2d **Duplication.** Are there similar regional or national offerings?

2b

2c

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No X

If "Yes," explain how the proposed certificate will or will not compete with similar regional or national offerings.

Murray State offers a 15 hour certificate in Professional Writing. Northern Kentucky University offers an 18 hour certificate in Professional Writing. University of Louisville does not offer a program like this.

No program addresses the technical writing demands faced by

specific organizations such as active military, science graduate students seeking workplace writing skills, or humanities graduate students seeking technical writing credentials for employment. No other program offers a degree designed as flexible for specific organizations - at 9 hours. Our certificate can be completed within one year, part-time, and on a flexible asynchronous basis that allows working professionals to continue their studies.

2e Rationale and Demand. State the rationale for the new graduate certificate and explain the need for it (e.g. market demand, student requests, state mandate, interdisciplinary topic). (400 word limit)

This certificate meets the needs of organizations where professional and technical writing skills are in demand, such as content management, visual argumentation, and technical writing. One specific audience, for example, is the military. Military personnel file reports, write manuals (leadership, policy, usage of technology or weapons), file legal reports, compose documentation, compose policy, respond to the public, and use visual presentation software and other visual technical documents. Writing is an active part of military work, yet there are few resources for officers to further their writing abilities as demanded by their day to day performance. All officers have to write, and many will write professionally within the military. This certificate will be in high demand among officers wishing to further their education in this area. Humanities graduates often look for employment in technical industries, but lack the technical writing background required to compete for such jobs or to advance if already employed. Scientists must engage in technical writing (lab reports, documentation, technical reports, grant proposals) but seldom receive specific training in these genres at the undergraduate or graduate levels.

2f Target student population. Check the box(es) that apply to the target student population.

Currently enrolled graduate students.

Post-baccalaureate students.

2g Describe the demographics of the intended audience. (150 word limit)

	primary audiences w study in professional	e open to all students in ill be military personne and technical writing l nical writing skills, and	el enrolled in continuin because of their jobs, so	g education who sp cience graduate str	pecifically need udents whose v	d advanced workplace
2h	Projected enrollmen	t. What are the enrolln	nent projections for th	e first three vears?	)	
		Year 1	Year 2 (Yr. 1 continuentering)	uing + new	Year 3 (Yrs. 1 and 2 c new entering)	-
	Number of Students	20	30		30	
2i	Distance learning (Di	L <b>).</b> Initially, will any por	tion of the graduate ce	ertificate be offere	d Yes ⊠	No 🗌
	If "Yes," please indication 1% - 24%	25% - 49%	ge of the certificate th	at will be offered v	via DL. 100%	6 🖂
<b>3. AD</b>	student advising, rete Working with the Gradual meet all Gradaute School	cribe how the proposed ention, etc. (150 word l te School, WRD will admit s entrance requirements. Advi e monitored by the departme	limit) students who already have a ising will be handled by the	BA/BS, have at least a	a 2.5 undergradua	ate GPA and
3b	Faculty of Record and certificate director are program. The director of the Graduate School	d Certificate Director.  Ind other faculty who with the most be a member of oil. The faculty of recoruate certificate's faculty	(related to 2c) The facuill be responsible for playing fithe Graduate Faculty displayed on the must be comprised on the comprised of the compr	anning and partici of the University a of three or more fa	pating in the cond is appointed culty. At least	certificate ed by the dean three
		ate is affiliated with a d	â	embers of the dra		No X
	If "Yes," list the name the faculty of record	e of the affiliated degre and the certificate dire members. (150 word I	e program below. If "N ctor, including selection		v the process	for identifying
		r will serve as the certi nd Digital Studies that			be all factuly i	in the Departmer
3c		ill this graduate certific f supporting document		om another unit(s)	? Yes 🗌	No 🔀

	Check to confirm that appended to the end of this form is a letter of support from the other units' chair/director <sup>4</sup> from which individual courses will be used. The letter must include demonstration of true collaboration between multiple units <sup>5</sup> and impact on the course's use on the home educational unit.
	Check to confirm that appended to the end of this form is verification that the chair/director of the other unit has consent from the faculty members of the unit. This typically takes the form of meeting minutes.
3d	<b>Financial Resources.</b> What are the (non-course) resource implications for the proposed graduate certificate, including any projected budget needs? (300 word limit)
	There are no new financial resources needed. WRD will use its current Department Manager to assist with scheduling and adminstration of the three courses. WRD faculty will teach in the program. WRD will use its own financial resources (generated by our textbook revenue) to support marketing. Canvas is already in place for online courses.
3e	Other Resources. Will the proposed certificate utilize resources (e.g. departmentally controlled equipment or lab space) from additional units/programs?  Yes  No  No
	If "Yes," identify the other resources that will be shared. (150 word limit)
	If "Yes," two pieces of supporting documentation are required.  Check to confirm that appended to the end of this form is a letter of support from the appropriate chair/director <sup>4</sup> of the unit whose "other resources" will be used.
	Check to confirm that appended to the end of this form is verification that the chair/director of the other unit has consent from the faculty members of the unit. This typically takes the form of meeting minutes.
4. IM	Other related programs. Are there any related UK programs and certificates?  Yes No X
Tu	If "Yes," describe how the new certificate will complement these existing UK offerings. (250 word limit)
	If "Yes," two pieces of supporting documentation are required.
	Check to confirm that appended to the end of this form is a letter of support from each potentially-affected academic unit administrators.
	Check to confirm that appended to the end of this form is verification that the chair/director has input from the faculty members of the unit. This typically takes the form of meeting minutes.
5. AD	MISSIONS CRITERIA AND CURRICULUM STRUCTURE
5a	Admissions criteria. List the admissions criteria for the proposed graduate certificate. (150 word limit)
	Students must have earned a BA/BS by the time of enrollment. Undergraduate GPA of at least 2.5. Official transcripts for all undergraduate work.

<sup>&</sup>lt;sup>4</sup> A dean may submit a letter only when there is no educational unit below the college level, i.e. there is no department/school.

<sup>&</sup>lt;sup>5</sup> Show evidence of detailed collaborative consultation with such units early in the process.

5b	Co	ore courses. List the required core courses below.						
Prefix Num		Course Title	Credit Hrs		Course Sta	tus <sup>6</sup>		
WRD	702	Professional and Technical Writing	3	New				
				Select one.				
				Select one.	•••			
				Select one.				
		Total Credit Hours of Core Courses:	3					
5c	Ele	ective courses. List the electives below.						
Prefix Numl	κ&	Course Title	Credit Hrs		Course Sta	tus <sup>7</sup>		
WRD 6	512	Ethical and Legal Issues in Professional and Technical Writng	3	New				
WRD	614	Visual Rhetoric and Persuasion	3	New				
WRD	704	Technical Editing	3	New				
				Select one.				
				Select one.	•••			
				Select one.				
5d		e there any other requirements for the graduate certificate? If 50 word limit)	"Yes," no	te below.	Yes 🗌	No 🖂		
5e	the	here any other narrative about the graduate certificate that she Bulletin? If "Yes," please note below. (300 word limit)			Yes 🗌	No 🖂		
		the Graduate Certificate in Professional and Technical Wr	iting requ	uires a total	of 9 credit	hours. 3 credit		
		ours of WRD 702 and 6 credit hours of elective courses.		ACCESS NOT HAVE				
6. ASS	10000	MENT  Ident learning outcomes. Please provide the student learning of	outcomes	for the grad	uate certific	rate list the		
6a	kno	owledge, competencies, and skills (learning outcomes) student ion verbs, not simply "understand.") (250 word limit)						
	see	attached table						
		(0.0)				12.61		
6b	ma foc	dent learning outcome (SLO) assessment. How and when will p proposed measures to the SLOs they are intended to assess. us groups, surveys) as the sole method. Measures likely includessment (e.g., portfolios, research papers or oral presentations	Do not us e artifacts	se grades or s such as cou	indirect me rse-embedo	asures (e.g. ded		

<sup>&</sup>lt;sup>6</sup> Use the drop-down list to indicate if the course is a new course ("new"), an existing course that will change ("change"), or if the course is an existing course that will not change ("no change").

<sup>&</sup>lt;sup>7</sup> Use the drop-down list to indicate if the course is a new course ("new"), an existing course that will change ("change"), or if the course is an existing course that will not change ("no change").

test questions, licensure/certification testing, nationally or state-normed exams). (300 word limit)

A major assignment will be collected from each course over the first year to determine learning effectiveness and alignment with SLOs. A subset of the faculty of record will read these artifacts and conduct an assessment based on a rubric of competency achievement. After the program's first year, one SLO will be assessed each year within a three year cycle. Certificate outcome assessment8. Describe evaluation procedures for the proposed graduate certificate. Include how the faculty of record will determine whether the program is a success or a failure. List the benchmarks, the 6c assessment tools, and the plan of action if the program does not meet its objectives. (250 word limit) WRD will conduct post-graduate surveys to determine student satisfaction as well as post-graduate surveys of employers to determine workplace satisfication and matching of instruction with workplace demand. WRD will assess completion rates as well. If 90% of students enrolled are not completing the certificate, WRD will reassess its curriculum and design. 7. OTHER INFORMATION 7a Is there any other information about the graduate certificate to add? (150 word limit) This certificate offfers a unique opportunity to meet a specific demand regarding writing for active military, science graduate students, and humanities graduate students seeking employment in technical writing (where there is high demand). As one example of this demand, military self-studies point to the need for continued writing instruction of its officer corps and the failure of the miliatry to address its writing needs regarding policy, technical documentation, visual argumentation, and writing for public audiences. 8. APPROVALS/REVIEWS Information below does not supersede the requirement for individual letters of support from educational unit administrators and verification of faculty support (typically takes the form of meeting minutes). **Reviewing Group** Date Contact Person Name/Phone/Email Name Approved (Within College) In addition to the information below, attach documentation of department and college approval. 8a This typically takes the form of meeting minutes but may also be an email from the unit head reporting department- and college-level votes. A&S EPC 9/20/16 Chip Christia Brown A&S Assoc. Dean 3/22/17 Anna Bosch 8b (Collaborating and/or Affected Units)

<sup>&</sup>lt;sup>8</sup> This is a plan of how the certificate will be assessed, which is different from assessing student learning outcomes.

		/ /	
Bc .	(Senate Academic Council)	Date Approved	Contact Person Name
	Health Care Colleges Council (if applicable)		
	Graduate Council		

# Rationale for a Certificate in Professional and Technical Writing Writing, Rhetoric, and Digital Studies

The certificate in Professional and Technical Writing is a response to two direct calls for flexible, online graduate education at UK.

- 1. The former Provost's continuing calls for additional graduate certificates for non-traditional or non-resident students.
- 2. Three targeted audience needs regarding such a certificate so that they may continue their education and/or advance their current employment.

The certificate in Professional and Technical Writing is designed for three main audiences.

- 1. Military personnel in need of continuing education in technical writing.
- 2. Humanities graduates working as technical writers who need additional graduate certification for job placement or for additional employment.
- 3. Science graduates who need additional instruction and certification for employment as they switch to general and technical writing in their related fields.

WRD research and interviews with active military personnel and program leaders revealed a need for writing instruction at the graduate level. Military officers engage actively in work requiring strong writing and communication skills, including but not limited to:

- 1. The formation of policy and instruction.
- 2. The writing of technical manuals for equipment, strategy, procedures and policy.
- 3. The writing of legal briefs, reports, advocacy, and documentation (within military operations lost equipment, deaths, conduct, etc.)
- 4. The ability to visually present to internal and public audiences (strategy, policy, public response).
- 5. The writing of ethical concerns regarding military operations domestically and abroad in theaters of operation.

The military financially supports continuing graduate education for its personnel. A flexible, online certificate will find a strong audience among such personnel because of such a need and the guaranteed military support. The University has already signed a memorandum or understanding with Fort Campbell to provide continuing education.

The two secondary audiences for this certificate can be identified among professionals interested in expanding their experience, knowledge, and professional credentials but who are unable to attend a face to face course for doing so.

Humanities alt-c graduates (even those with BAs) often find employment in technical or other professional writing venues. Without a background in technical writing, however, they can find obstacles to advancement. This degree offers such individuals an opportunity to enroll in a flexible and rewarding program.

Science graduates, primarily in Biology and Chemistry, who have not had strong writing instruction during their undergraduate experience will enroll in the program in order to strengthen their workplace skills, and seek out opportunities in the writing of technical documentation (medical instruments, pharmaceuticals, hospital policy, shareholder documents for those working for large companies, PSAs, technical documentation of products and/or findings). Catalent Pharma in Winchester has already expressed interest in asking employees to enroll in a certificate program like ours.

This certificate will provide the important and needed education in technical writing, visual writing and presentation, legal writing, and technical editing that individuals in the military, working in technical writing, and working in science writing would not have received during their undergraduate education. With intent to provide the best education possible in a 9 credit certificate, we have specifically focused on these four important areas to technical and professional writing. Our proposed certificate offers essential coverage in WRD 702 and WRD 704 while also offering unique specialization in visual rhetoric and legal writing, two areas not offered in the majority of benchmarked universities the University of Kentucky often compares its programs to. In addition, this program will be offered online, thus providing flexible educational opportunities to students who cannot move to Lexington and attend face to face instruction.

#### Courses

The certificate is designed so that all students take **WRD 702 Professional and Technical Writing** in order to learn genres, argument, and usage of technology. Students can fulfill the rest of the certificate's 9 credits by choosing among

**WRD 612: Ethical and Legal Issues in Technical Writing**. This course teaches the genres of legal writing – briefs, advocacy letters, petitions – by asking students to focus on important legal and ethical issues relevant to their workplace (military personnel file such documents on a regular basis regarding injury, death, lost equipment, policy issues; scientists must address ethical and legal concerns of their work).

**WRD 614 Visual Rhetoric and Persuasion**. This courses teaches the fundamentals of visual expression - essential to all technical and professional writing - including document design, video, presentation skills, and the usage of specific visual information tools such as infographics.

**WRD 704 Technical Editing**. This course offers students extensive work in the editing aspects of technical writing which include attention to style, format, grammar, and punctuation.

Students enrolled in this program will have access to Canvas, the online Writing Center, and the library – the same as any other student enrolled at UK in a face to face class or online class.

SLOs for Certificate in Professional and Technical Writing Assessment Methods and Measures Direct Methods:

- WRD 604, WRD 702, WRD 704 [SLO 1]
  - Students produce stylistically correct technical and professional documents in appropriate and common print and digital genres.
     Students acquire technical writing skills suitable for employment in contemporary organizations.
  - Holistic scoring of analytic writing randomly selected from assignments: proposals, manuals, websites, reports, and infographics.
- WRD 612 [SLO 2]
  - Students are able to analyze ethical, legal, and rhetorical issues in professional and technical writing.
  - Holistic scoring of appropriate deliverables such as single source research documents, technical reports, mission statements, and infographics.
- WRD 614 [SLO 3]
  - Students learn visual communicative strategies for informative, argumentative, and presentation demands.
  - Holistic scoring of appropriate deliverables such as document design exercises, infographics, Power Point Presentations, and video presentations.

#### Cycle and Data Analysis

Assessment of student learning takes place throughout the program and occurs in all courses. Program faculty will be asked to maintain records of course-level assessment. Program-level assessment data will only be gathered at summative points in the curriculum.

The program will follow a three year assessment cycle, with SLO 1 assessed in year one, SLO 2 assessed in year two , and SLO 3 assessed in year three. All students must be evaluated for course purposes. Therefore, all student data will be gathered for the purposes of the program assessment

From:

Bosch, Anna

Sent:

Wednesday, October 25, 2017 3:25 PM

To:

Pearson, RaeAnne M; Schroeder, Margaret; Rice, Jeffrey

Cc:

Weber, Ann D; OSPIE; Harmon, Camille

Subject:

RE: Professional and technical Writing

Follow Up Flag: Flag Status: Follow up Flagged

Dear RaeAnne,

Thanks very much, we appreciate your help.

Anna

From: Pearson, RaeAnne M

**Sent:** Wednesday, October 25, 2017 2:24 PM **To:** Bosch, Anna <anna.bosch@uky.edu>

Cc: Weber, Ann D <ann.weber@uky.edu>; OSPIE <ospie@l.uky.edu>

Subject: Professional and technical Writing

Dear Dr. Bosch,

Thank you for your email regarding the proposed program, **Professional and Technical Writing, Graduate Certificate** (23.1101).

My email will serve 2 purposes: 1.) Next steps for SACSCOC, and 2.) Verification and notification that you have contacted OSPIE—a Senate requirement for proposal approval.

- Next steps for SACSCOC: None required
- 2. Verification that OSPIE has reviewed the proposal: Based on the proposed documentation presented and the Substantive Change Checklist, the proposed program does not constitute a substantive change as defined by the University or SACSCOC, the university's regional accreditor. Therefore, no additional information is required by the Office of Strategic Planning & Institutional Effectiveness at this time. The proposed program may move forward in accordance with college and university-level approval processes.

Should you have questions or concerns about UK's substantive change policy and its procedures, please do not hesitate contacting me.

#### RaeAnne Pearson, PhD

Office of Strategic Planning & Institutional Effectiveness

University of Kentucky Phone: 859-218-4009 Fax: 859-323-8688

Visit the Institutional Effectiveness Website: http://www.uky.edu/ie



From:

Jackson, Brian A

Sent:

Monday, October 23, 2017 10:53 AM

To:

Harmon, Camille

Subject:

RE: New Cmte Item (SAPC) Proposed New Graduate Certificate in Professional and

**Technical Writing** 

#### Hi Camille:

I see no problem with the certificate being administered by the department steering committee (or perhaps a graduate certificate sub-committee?) as stated in the application, as long as the members have Graduate Faculty status even in another department. I would provide their names in the application/response.

Best,

Brian



Brian A. Jackson, Ph.D.
Interim Dean
101B Ezra Gillis Building I Lexington, KY 40506-0033
(859) 257-7132 I www.gradschool,uky.edu

From: Harmon, Camille

Sent: Monday, October 23, 2017 8:19 AM

To: Jackson, Brian A

Subject: RE: New Cmte Item (SAPC)\_Proposed New Graduate Certificate in Professional and Technical Writing

Good Morning Brian,

No, the certificate would be housed in the Department of WRD. One of SAPC's questions was in regard to WRD not having graduate faculty. I guess we are a little confused on the requirements regarding a graduate certificate and affiliated faculty. I was under the impression that a minimum of 3 Associates/Affiliates of the Graduate Certificates must be members of the Graduate Faculty. They are in this case, but their graduate faculty is in another department. Is it not true that graduate faculty have to be affiliated with a graduate program? WRD does not have a graduate program, so these individuals would not be able to have a graduate faculty appointment with WRD. I have attached the faculty in WRD that have graduate faculty appointments. Michael Pennell is the only person who has an expired appointment. I pulled this information directly from FDB and cross referenced it with the Graduate School webpage.

This would be similar to our Graduate Certificate in Cognitive Science.

Please let me know if I am incorrect, or if I have misunderstood any of the graduate certificate requirements.

Thank you for all of your help!

Camille Harmon

Dean's Office Administrative Assistant College of Arts and Sciences University of Kentucky 202 Patterson Office Tower 859-257-3966

From: Jackson, Brian A

Sent: Friday, October 20, 2017 8:09 PM

To: Harmon, Camille < camille.harmon@uky.edu>

Subject: Re: New Cmte Item (SAPC) Proposed New Graduate Certificate in Professional and Technical Writing

#### Hi Camille:

There would be no problem at all appointing Jeff as DGC upon approval of this certificate. A question for you ... would the certificate be officially housed under the Department of English?

Best,

Brian

Brian A. Jackson, Ph.D. Interim Dean The Graduate School University of Kentucky Lexington, KY 40506-0033

Tel: 859.257.7126

E-Mail: <a href="mailto:brian.jackson@uky.edu">brian.jackson@uky.edu</a> Web: <a href="mailto:www.gradschool.uky.edu">www.gradschool.uky.edu</a>

From: Harmon, Camille

Sent: Friday, October 20, 2017 11:07:43 AM

To: Jackson, Brian A

Subject: FW: New Cmte Item (SAPC) Proposed New Graduate Certificate in Professional and Technical Writing

Good Morning Dr. Jackson,

We are addressing some of the questions/concerns from the SAPC regarding the proposed Graduate Certificate in Professional and Technical Writing. Would you mind giving us approval, pending the approval of the proposed Graduate Certificate, that Dr. Jeff Rice may be appointed as the Certificate Director? Dr. Rice is a full member of the graduate faculty.

Please let me know if you need any additional information.

Thank you,

### Camille Harmon

Dean's Office Administrative Assistant College of Arts and Sciences University of Kentucky 202 Patterson Office Tower 859-257-3966

From:

Rice, Jeffrey

Sent:

Wednesday, December 6, 2017 6:13 PM

To:

Harmon, Camille; Bosch, Anna

Subject:

Fwd: WRD Grad Certificate in Professional and Technical Writing

----- Forwarded Message ------

Subject: WRD Grad Certificate in Professional and Technical Writing

Date:Wed, 6 Dec 2017 15:03:50 -0500

From:Clymer, Jeffory <jeff.clymer@uky.edu>

To:Rice, Jeffrey <j.rice@uky.edu>

Jeff,

The English Department discussed WRD's proposed Graduate Certificate in Professional and Technical Writing at its department meeting today (December 6) and voted unanimously that it does not conflict with courses or programs that we currently offer.

Yours, Jeff

Jeffory A. Clymer Professor and Chairperson Department of English University of Kentucky 859.257.2901

http://english.as.uky.edu/users/jaclym3

http://english.as.uky.edu/

From:

Rice, Jeffrey

Sent:

Tuesday, November 7, 2017 9:57 AM

To:

Harmon, Camille

Subject:

Re: WRD Graduate Online Certificate in Professional and Technical Writing

both of which emails?

On 11/7/17 9:55 AM, Harmon, Camille wrote:

Hi Jeff,

You will need both of these emails as well.

Camille Harmon
Dean's Office Administrative Assistant
College of Arts and Sciences
University of Kentucky
202 Patterson Office Tower

859-257-3966

From: Rice, Jeffrey

**Sent:** Tuesday, November 7, 2017 9:50 AM **To:** Harmon, Camille <a href="mailto:camille.harmon@uky.edu">camille.harmon@uky.edu</a>

Subject: Fwd: WRD Graduate Online Certificate in Professional and Technical Writing

Still haven't received one from English but was told it will come. I'll look over the changes you made and check them against the list I got. Given all the time that's passed, I'm not worried about this past deadline and waiting for the next meeting.

Jeff

----- Forwarded Message ------

Subject: WRD Graduate Online Certificate in Professional and Technical Writing

Date: Tue, 7 Nov 2017 08:37:47 -0500 From: Ivanov, Bobi <a href="mailto:sobbi.ivanov@uky.edu">sobbi.ivanov@uky.edu</a>

To:Rice, Jeffrey <<u>j.rice@uky.edu</u>>

Dear Professor Rice,

I am happy to inform you know that after consideration of the offering in the proposed WRD Online Graduate Certificate in Professional and Technical Writing by our faculty in the College of Communication and Information, we came up with the conclusion that the certificate will not overlap with our program's offerings and wish you the best moving forward with it.

Best,

#### Bobi

Bobi Ivanov, MBA, Ph.D.
Associate Dean for Graduate Programs in Communication
Professor of Integrated Strategic Communication
College of Communication and Information
University of Kentucky
310J LCLI Little Library
160 Patterson Drive
Lexington, KY 40506-0224
(P) 859.257.9467

- (F) 859.323.4243
- (E) bobi.ivanov@uky.edu
- (W) https://ci.uky.edu/grad

Professor

Chair, Writing, Rhetoric, and Digital Studies Martha B. Reynolds Professor in Writing, Rhetoric and Digital Studies University of Kentucky

http://sweb.uky.edu/~jri236/

DispNameLastFirst	PrimApp	tCc PrimAppt	D DeptName	RecordTy	p∈ FacStatT	im (FacStatT	ypeUKFacFla	g Rank	TitleSerie	s TenureS	StatiAsgnP	eriod JobGroup	NumPrimAppt	HrsCurrAsg	GFMemberText
Connors-Manke, Elizabeth A., Ph.D.	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	ASST	SPEC	π	9	R	1	Υ	Music Performance-ASSO-ACTIVE
Fernheimer, Janice W., Ph.D	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	ASSC	REG	TEN	9	R	1	Υ	English-FULL-ACTIVE
Marksbury, Tom, Ph.D.	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	ASSC	SPEC	TEN	9	R	1	Υ	English-ASSO-ACTIVE Communication-ASSO-ACTIVE
Rice, Jeffrey R., Ph.D	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	PROF	REG	TEN	9	R	1	Υ	English-FULL-ACTIVE
Rice, Jennifer H., Ph.D	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	ASSC	REG	TEN	9	R	1	Υ	English-FULL-ACTIVE
Ridolfo, James P., Ph.D.	AS	8E700	Writing, Rhetoric and Digital Studies	CURR	FT	REG	Υ	ASSC	REG	TEN	9	R	1	Υ	English-ASSO-ACTIVE

o UofL has a English Rhetoric and Composition PhD program. They do not have a certificate. It looks like the PhD	
equires 45 credit hours. http://louisville.edu/graduatecatalog/degree-programs/degree-programs-by-school/ga-	
o UK Benchmarks:	
o Michigan State Univ- Has an undergraduate degree in professional writing.	
https://reg.msu.edu/AcademicPrograms/ProgramDetail.aspx?Program=5635 a PhD in Rhetoric Writing, and an MA in	
o Ohio State Univ- Has an undergraduate minor in Professional Writing.	
o University of Arizona- I cannot find anything comparable.	
o University of California Davis- I cannot find anything comparable.	
o University of FL- I cannot find anything comparable.	
o University of Iowa- I cannot find anything comparable.	
o University of Michigan- I cannot find anything comparable.	
o University of Minnesota- MS and grad certificate in scientific and technical communication.	
o University of North Carolina- I cannot find anything comparable.	
o University of Wisconsin- I cannot find anything comparable.	
o National:	
o Univ of Washington has a Professional and Technical Writing Certificate that is a 3 course certificate program.	
o San Jose State University has an undergraduate certificate in Professional and Technical Writing.	
o Florida Atlantic University has an undergraduate certificate. http://fau.edu/ptwc/	
o George Mason has a Graduate Certificate in Professional and Technical Writing that is 18 credit hours.	
o UC Berkley has a specialized program in Professional Writing through extension that looks like it is open to the	
general public.	
https://extension.berkeley.edu/public/category/courseCategoryCertificateProfile.do?method=load&certificateId=17210	
o SMU has an online Technical Writing Certificate, but it looks like it is open to the public and is only one course.	
https://www.smu.edu/CAPE/ProfessionalDevelopment/TechnicalWriting/Program-Details	
o Duke- I don't see anything comparable.	



#### Schroeder, Margaret <mmohr2@g.uky.edu>

### WRD Grad Certificate- SAPCS requested information.

Harmon, Camille <camille.harmon@uky.edu>

Wed, Jan 24, 2018 at 12:00 PM

To: "Schroeder, Margaret" <m.mohr@uky.edu>, "Rice, Jeffrey" <j.rice@uky.edu>

Cc: "Bosch, Anna" <anna.bosch@uky.edu>

Good Morning Margaret,

I have pulled a little more information regarding the programs you mentioned. Most of these programs are very broad and do not have the same focus that the our proposed graduate certificate has. The proposed Graduate Certificate in Professional and Technical Writing has a clear and focused academic competency as its subject, meets a clearly defined educational need of a constituency group, and provides basic competency in an emerging topic.

As noted in 2a the certificates main audience are active service military personnel who are required to engage in writing on a daily basis, scientists in need of technical writing, and humanities graduate students interested in working in technical writing. We are hoping to appeal to non-residential students, which is why we have chosen to offer this as an online graduate certificate. Most of the certificate programs that you mentioned are only offered in class.

I hope this information answers any questions/concerns that the SAPC may have regarding the coursework required for the proposed Graduate Certificate in Professional and Technical Writing. Please let me know if any additional clarification is needed.

**Murray State University**- According to Murray State's website they do not have a graduate certificate. Below are the graduate certificates that Murray State offers. I am not sure what certificate program they are referring to. They have a Professional and Technical Writing minor.

Gender Studies Certificate

Human Development and Leadership Certificate (Online)

Nonprofit Leadership Studies (NLS) Certificate (Online)

Organizational Dynamics Certificate

Telecommunications Systems Management Professional Certificate

Veterinary Hospital Management Graduate Certificate

**Northern Kentucky University**- NKU has a Graduate Certificate in Professional Writing that requires 18ch. The coursework required for NKU's certificate is not comparable to what is included in the graduate certificate we are proposing.

Research/Methods in Professional Writing- Introduction to key theories and research methods in professional writing. WRITING STUDIES.

Introduction to Graduate Studies- Introduction to graduate level writing, research, and careers in English Studies. Required of all Master of Arts in English candidates.

Grant Writing- Theory and practice of preparing and analyzing grant applications. Special focus on the grant process in academic settings.

History of Rhetoric- Seminar in the history and theory of written rhetoric from the Classical Period to the present.

Internship- On-or off- campus internship in a variety of writing or literacy related set-tings, and creation/supervised revision of work.

Fieldwork in community and literacy- Fieldwork in community literacy and public engagement. Students engage in at least 20 hours of supervised service-learning work and research on-site within a community organization.

**Minnesota-** The 15ch Graduate Certificate in Technical Communications is specifically geared towards post baccalaureate students. The certificate coursework does not compare to what we are requesting to offer.

Introduction to graduate students in Scientific and technical communication- *History of technical communication*. *Different audiences, purposes, genres, and emerging trends*.

International/intercultural issues. Students participate within a community of technical communication professionals.

International Professional Communication- The increasingly global nature of communication presents new challenges and opportunities as communicators develop content for and work with clients and colleagues from other cultures. Moreover, professionals increasingly perform their work as part of global virtual teams using multiple synchronous and asynchronous technologies. Thus, this course includes resources and experiences designed to increase a student's skill at communicating with multicultural audiences, working as a member of international teams, and using multiple technologies as part of this work.

Information Design: Theory and Practice- This course examines how verbal, visual, data, and other forms of content can be designed and combined to create meaning, improve comprehension, and make information more usable. In particular, we will study the rhetorical roles visual elements play in print and digital communications, and how we as technical communicators can use visual means to reach audiences, convey information, and achieve rhetorical goals. We will read and discuss theory, practice information design skills, and apply both to real communications projects suitable for inclusion in a professional portfolio.

**Auburn University-** They have a 12ch Graduate Certificate in Technical Communication. This certificate is only offered in the classroom. The coursework is similar to what we offer. Below are the 9ch of required coursework. Students chose 3ch of electives.

ENGL 7000: Technical and Professional Editing (3 hours)

ENGL 7010: Technical and Professional Communication: Issues and Approaches (3 hours)

ENGL 7080: Document Design in Technical and Professional Communication (3 hours)

**Kansas State-** They offer a 12ch Graduate Certificate. 3ch of required coursework and 9ch of electives. Based on the descriptions of the courses offered this certificate is not comparable to what we are requesting to offer.

https://www.k-state.edu/english/programs/techwriting/courses.html

**South Florida-** They offer a Graduate Certificate in Professional and Technical Communication that requires 15ch.

ENC 6261 - Professional & Technical Communication (3)

LIT 6934 - Practicum in Teaching Professional and Technical Communication (3)

**Electives** 

ENC 6421 - Rhetoric and Technology (3)

ENC 6422 - New Media Production (3)

LIT 6934 - Rhetoric of Science, Technology and Medicine (3)

LIT 6934 - Rhetoric, Science Studies and the New Materialism (3)

ENC 6720 - Research Methods (3)

ENC 6339 - Historical Rhetorics (3)

ENC 6730 - Contemporary Rhetorics (3)

## Camille Harmon

Dean's Office Administrative Assistant

College of Arts and Sciences

University of Kentucky

202 Patterson Office Tower

859-257-3966

From: Harmon, Camille

Sent: Wednesday, January 24, 2018 10:08 AM

To: 'Schroeder, Margaret' < m.mohr@uky.edu >; Rice, Jeffrey < j.rice@uky.edu >

Cc: Bosch, Anna <anna.bosch@uky.edu>

Subject: RE: WRD Grad Certificate- SAPCS requested information.

Good Morning Margaret,

I have fixed the typos you noted in the email below. Attached is the updated form. I will work with Jeff to address the concern regarding the number of credit hours. I will get back to you as soon as possible.

Thank you,

# Camille Harmon

Dean's Office Administrative Assistant

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