

**STATISTICAL REPORT  
2005/06 (Tagavi)**

Number of Single Contacts (Telephone calls/Referrals).....	820
Number of Cases Handled .....	309

**NATURE OF COMPLAINTS**

Academic Offenses .....	24
Attendance .....	27
Discrimination .....	5
Exams/Class Requirements .....	30
Grades .....	105
Instruction .....	35
Personal Problems .....	4
Progress/Promotion .....	55
University Policy .....	24
<b>Total</b>	<b>309</b>

**COLLEGE WHERE COMPLAINT ORIGINATED**

Agriculture .....	21
Arts and Sciences .....	139
Business and Economics .....	32
Communications .....	18
Dentistry .....	2
Design .....	16
Education .....	20
Engineering .....	7
Fine Arts .....	17
Health Sciences .....	5
Honors .....	0
Independent Study .....	2
Law .....	3
Martin School .....	2
Medicine .....	3
Nursing .....	2
Patterson School .....	0
Pharmacy .....	4
Public Health .....	0
Social Work .....	4
Non-Applicable .....	12
<b>Total</b>	<b>309</b>

### CLASSIFICATION OF THE STUDENT

First Year .....	45	
Sophomore .....	55	
Junior .....	48	
Senior .....	89	
Graduate .....	56	
Professional Colleges .....	9	
Non-degree .....	0	
Non-applicable .....	7	
Total		309

### FOUR YEAR COMPARISONS

	Cases Handled	Single Contacts
2005-06	309	820
2004-05	324	842
2003-04	307	831
2002-03	285	819

### MOST FREQUENT COMPLAINTS

#### 2005-06

Grades	105
Progress/Promotion	55
Instruction	35
Academic Offenses	24

#### 2004-05

Grades	114
Progress/Promotion	59
Instruction	58
Academic Offenses	21

#### 2003-04

Grades	104
Progress/Promotion	67
Instruction	54
University Policy	25

#### 2002-03

Grades	88
Progress/Promotion	60
Instruction	39
Academic Offenses	27