## APPLICATION FOR CHANGE IN EXISTING COURSE: MAJOR and MINOR

1.	Submitted by the College of	Public Health		Date: <u>06/19/09</u>	
	Department/Division offering course:	Health Servi	ces Manag	jement	·
2.	What type of change is being proposed?  Major  Minor*  *See the description at the end of this form regarding what constitutes a minor change. Minor changes are sent directly from the dean of the college to the Chair of the Senate Council. If the Senate Council chair deems the change not to be minor, the form will be sent to the appropriate Council for normal processing and an email notification will be sent to the contact person.				
3.	Current Distance Learning (DL) status  If ADDING, check one of the methods	_	ready approved for I e majority of the cou	<del></del>	☐ Please Drop red.
	Internet/Web-based	Interactive Vide	20	Extended Campus 🗌	
	†If already approved for DL, a new Dischecking this box) that the propose			his form <u>unless</u> the depar	ment affirms (by
	PROPOSED CHANGES  Please complete all "Current" fields.  Fill out the "Proposed" field only for items being changed. Enter N/A if not changing.  Circle the number for each item(s) being changed. For example: (6.)				
4.	Current prefix & number: HA 6	60	Proposed prefix &	t number: HA 660	
5.	Current Title Decision Making in Health Care Organizations				
Proposed Title <sup>†</sup> Decision Making in Health Care Organizations					
	†If title is longer than 24 characters, o	offer a sensible title of 24 c	haracters or less:	Health Care Decis	sion Making
6.	Current number of credit hours: 3			edit hours: 3	· · ·
7.	Currently, is this course repeatable?	YES NO 🗸	If YES, curr	ent maximum credit hour	'S: <u></u>
	Proposed to be repeatable?	YES NO V	If YES, propo	sed maximum credit hour	s:
8.	Current grading system:	etter (A, B, C, etc.)	Pass/Fail		
	Proposed grading system: 🗸 L	etter (A, B, C, etc.)	☐ Pass/Fail		
9.	Courses must be described by at least	one of the categories belo	w. Include number o	f actual contact hours per	week for each category.
	Current:				
	CLINICAL	LLOQUIUM	ISCUSSION	LABORATORY	3 LECTURE
	INDEPEND. STUDY SEMINAR STU	PRACTICUM OTHER –	RECITATION Please explain:	RESEARCH	RESIDENCY
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	Proposed:			form a variant monopolity	Whereazowaaz.wa
	Manager Hall III	Mary 6-12 and a facility of the state of the	DISCUSSION	LABORATORY	3 LECTURE
	INDEPEND. STUDY	PRACTICUM	RECITATION	RESEARCH	RESIDENCY
	SEMINAR STU	DIO OTHER -	– Please explain: _		
10.	Requested effective date (term/year):	Fall	/ 2009		

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11.	Supplementary teaching component: N/A	Community-B	ased Experience	Service Lear	ning 🔲	3oth
	Proposed supplementary teaching component:	Community-B	ased Experience	Service Lear	ning 🔲	Both
12.	Cross-listing: V/A or			/		
	Current Prefix & Number	printed name	Current Cross	-listing Departmen	t Chair	signature
	a. Proposed – REMOVE current cross-listing:			/		
	<u>.</u>	printed name	Current Cross	-listing Departmen	ıt Chair	signature
	b. Proposed ADD cross-listing:		,	/		
	Prefix & Number	printed name	Proposed Cro	ss-listing Departm	ent Chair	signaturs
13.	Current prerequisites:	da Wester (nite alderiando discontinuo de accomplica e socionado de accomplica e accomplica e socionado de accomplica e ac			~	The second secon
	MHA programlast semester of MHA program status	:				
	Proposed prerequisites:	and a communication of the com			entigensy part and the control of t	
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4.	Current Bulletin description:	The role of the second	American in the control of the contr	1,000	and the second s	erre est vision i a la minera de
	Proposed Bulletin description:			and to the control of		The state of the s
	Same	A STATE OF THE STA	A Committee of the Comm	·		
	and the state of t			•		•
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5.	What has prompted this change?	·		•		
	MHA moved from Martin School to College of Public He	ealth	estamonous de la companya de la comp	**************************************	California de la destada de la como de la co	intelligible of entirences and resources commenced and entire states
.6.	If there are to be significant changes in the content or teachi	ing objectives of	this course, indic	ate changes:	ddidwyr i y i fodd ac mewdogo gyrgygygg i Middiddo.	
						and the second s
7.	Please list any other department that <u>could</u> be affected by th				dermand (Frincis)   It is deather a segment property of	
		or proposed enab				
	Will desire discount at the second	C 42.75°				
.8.	Will changing this course change the degree requirements f If YES <sup>‡</sup> , list below the programs that require this course:	tor AINY prograi	n on campus?		☐ YES	✓ NO
	The state of the s				de la completa de la	Annual of Application and Appl
	<sup>+</sup> In order for the <u>course</u> change to be considered, <u>program</u> c					

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19.	Is this course currently included in the University	ersity Studies Pro	gram?			Yes Vo
20.	changed to graduate students b	y (i) requiring ad	lditional assignme	nts by the graduat	differentiation for a e students; and/or ( dents. (See SR 3.1.	ii) the
21.	Within the department, who should be conta	cted for further in	aformation on the	proposed course of	change?	
Nam	ue; Julia F. Costich	Phone:	7-6712	Email: ju	lia.costich@	uky.edu
22.	Signatures to report approvals:					
	5/27/09 DATE of Approval by	JOLIA F.	COSTICH	11	uha Z. Col	stel
	DATE of Approval by Department Faculty	printed name	Repo	rted by Departme	ent Chair	Sugnature
	5/29/09	Stra	her Wis	<del>( (</del>	<u> </u>	
•	DATE of Approval by College	printed name	hen Wya	ported by College	e Dean	signature
	Faculty .					
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	*DATE of Approval by Undergraduate Council	primed name	Reported b	y Undergraduate	Council Chair	signmur
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	*DATE of Approval by Graduate Council	printed name	Reporte	d by Graduate Co	ouncil Chair	signature
				/		
•	*DATE of Approval by Health Care Colleges Council (HCCC)	printed name	Reported by F	Iealth Care Colle	ges Council Chair	signature
		· •			•	
•	*DATE of Approval by Senate Council		Reported b	y Office of the S	enate Council	
						<u> </u>
	*DATE of Approval by the University Senate		Reported by	the Office of the	Senate Council	
*[:	f applicable, as provided by the <i>University Sen</i>	ate Rules. ( <u>http:/</u>	/www.uky.edu/US	C/New/Rulesandi	RegulationsMain.h:	<u>(m</u> )
		ajc ajc a	control of state of			
	Excerpt from University Senate Rules:				•	
	SR 3.3.0.G.2: <b>Definition.</b> A request ma	y be considered a r	ninor change if it me	eets one of the follo	wing criteria:	
		er within the same	hundred series; or description which	i does not imply ch	ange in content or	
	emphasis;		-		_	•
	made necessary	by the elimination	loes not imply chang or significant alterated additions not forth in	tion of the prerequi		
		i a course under co oographical errors.	nditions set forth in	ыл э.э. <b>и.</b> Д;		

# Critical Thinking and Decision Making in Health Care Organizations

## HA 660 Spring 2009

## Thursdays 6:00 - 8:30pm

Professor:

Sarah Wackerbarth, Ph.D.

Office:

435 Patterson Office Tower

Phone:

257-5145 (cell 859/229-1949)

E-Mail:

sbwack0@uky.edu

Fax:

323-1937

Office Hours: Thursdays 4:00 - 6:00 or by appt.

## Course Description

This course integrates MHA curriculum by applying the knowledge and skills learned in your coursework to solve complex problems in health management. The course will develop your skills in critical thinking and decision making through written analyses and discussions of capstone projects. A capstone project consists of a written paper, an oral presentation and successful defense demonstrating a student's analytic, systematic and rigorous treatment of a specific topic in health administration. Even though the capstone is entirely separate from HA 660 as a requirement for graduation, it is the vehicle for teaching critical thinking and decision making. The capstone projects also provide a rich source of detailed information about typical and often complex issues in health administration. Students will examine each capstone from multiple perspectives drawing on their knowledge of finance, organizational structure, management, economics, legal issues and ethics. During the class, each student will present and discuss each step of the project ranging from articulation of the problem, synthesis of the literature, research methodology to a discussion for the findings as a demonstration of critical thinking and decision making. The class will function as a critical audience. Students will discuss implementation strategies and how to managed organizational change. Emphasis is also placed on building interpersonal relations and communication skills in professional settings.

#### Recommended Resource

Project Management Memory Jogger, 1997 by GOAL/QPC. ISBN 1-57681-001-1

#### Course Objectives

- Develop administrative and policy expertise in a specific area of health administration.
- Cultivate the leadership skills that are necessary to motivate an organization.
- Utilize project management skills.
- Learn how to communicate recommendations through coherent executive summaries.
- Analyze, organize and summarize a mass of information using appropriate conceptual frameworks that have been learned from MHA course work.
- Experience and learn to respond to tough questions about change and recommended course of action.
- Learn how to respond "on the fly" to unanticipated challenges of organization vision and direction.
- Identify the ethical and philosophical foundations that underpin your decisions.
- Develop a logical and coherent structure for the capstone project that is reflected in an outline for the written project.
- Conduct a comprehensive search of the literature that is relevant to your capstone project and summarize this literature coherently and analytically.
- Prepare a written capstone project that integrates material from MHA course work.
- Work closely with faculty members throughout the semester who have expertise in the subject matter of your capstone project.
- Make an effective presentation on your capstone project that satisfies the highest standards of effective oral communication.
- Develop engaging and motivating overheads using PowerPoint.

### Academic and Professional Honesty

All participants in the class are expected to adhere to the highest standards of academic and professional honesty. If you are not familiar with the University of Kentucky rules and regulations regarding cheating, plagiarism, and other forms of academic dishonesty, become so. Cheating, plagiarism, or other forms of academic dishonesty can lead to a failing grade in the course and dismissal from the University. You can find the UK Statement of Student Rights and Responsibilities at <a href="http://www.uky.edu/StudentAffairs/Code/">http://www.uky.edu/StudentAffairs/Code/</a>. The UK Academic Ombudsman office websites (<a href="http://www.uky.edu/Ombud/)provides">http://www.uky.edu/Ombud/Plagiarism.pde/</a>. The UK Academic Ombudsman office websites (<a href="http://www.uky.edu/Ombud/)provides">http://www.uky.edu/Ombud/Plagiarism.pde/</a>. Academic honesty is one form of the code of professional conduct that you will be expected to follow as a public administrator. For an example of a professional code of ethics, you should consult the Code of Ethics of the American Society for Public Administration.

## Course Grading

Course grading evaluates a series of project steps, presentations and deadlines that the student is expected to meet throughout the semester. It is essential that you work closely with faculty members as you progress with your capstone project.

Project proposal, outline & timeline	15%
Introduction section	10%
"Expert in the field" presentation	15%
Methods section & presentation	10%
Results and implications sections & presentation	10%
Oral presentation dress rehearsal	10%
Class participation	30%

## **Grading Scale**

- A 90-100% B 80-89.9% C 70-79.9% E 0-69.9%
- Capstone Project Requirement for Graduation

The capstone Project has two components. They are the comprehensive paper and the oral defense. Typically, capstone projects involve an analysis of a management problem (or circumstance) in a health care setting followed by a set of specific recommendations or course of action.

Each student will be assigned a four person committee - three faculty members and a practitioner. The committee chair works with you on preparing the paper and the entire committee evaluates your paper and defense. The committee chair must be a full member of the graduate faculty and the Martin School. The course instructor for HA 660 will make committee assignments based on analysis type and scheduling availability. The defenses will be scheduled <u>Monday April 20</u>, <u>Tuesday April 21</u>, <u>and Wednesday April 22</u>. Students are expected to be present to hear presentations by their colleagues as well as defend their own projects. Lunch is typically provided.

The committee is charged with deciding whether to pass or fail a MHA candidate based on the written paper, oral presentation and defense of the capstone project. If a student fails the capstone, he/she will be ask to remedy all deficiencies (or select another project) and subsequently submit the project in the next semester.

## MHA Competencies

The Master of Health Administration program in the Martin School of Public Policy and Administration is accredited by the Commission on Accreditation of Healthcare Management Education (CAHME). This course is designed to address the following areas of competency:

- 1) Written, verbal, and interpersonal communication skills.
- 2) Business and clinical ethical decision making.
- 3) Strategy formulation and implementation.
- 4) Professional skills development.

HA 660	Spring 2009 Syllabus	
Date	Topics	Due today
1/15	Overview of capstone timetable and procedures	Capstone project idea
	Discuss capstone project ideas	
	Orientation to previous capstone project library & check out policy	
1/22	Discuss capstone project ideas – "one minute descriptions"	Proposed capstone title
	Discuss content and format of project proposals	Capstone project "one minute" description
	Discuss project management techniques	
	Discuss the characteristics of a foundation article	
	Discuss literature search techniques	
	Complete two "Application for Degree" cards [due 2/12]	·
1/29	Review capstone projects completed by alumni	Project proposal, outline & timeline (draft)
	Presentations – Project proposal – 5 minutes each	Project proposal presentation
	Discuss how to synthesize literature	
	Discuss how to write literature review section	
	Discuss how to write analysis plans	
2/5	Capstone presentation – recent alumnus	Project proposal, outline & timeline (final)
	Presentations – "Expert in the field"– 10 minutes	Foundation article (make copies for class)
	Discuss how to write introductions	"Expert in the field" presentations
2/12	Presentations (continued) - "Expert in the field"- 10 minutes	Distribute proposal, outline, timeline,
	Discuss analysis plans	analysis plan and foundation article to
		committee chair
	·	Analysis plan
		"Expert in the field" presentations
2/19	Capstone presentation – recent alumnus	Introduction section draft
	Discuss how to write methods section	A second
2/26	Individual feedback	Introduction section final
3/5	Presentations – Methods & Prelim Results – 5 minutes	Methods & Prelim Results section draft
-1-	Discuss how to write results, discussion & recommendations	Methods & Prelim Results presentation
	Individual feedback	
3/12	Presentations (continued) – Methods & Prelim Results – 5 minutes	Methods & Prelim Results section final
_,	Individual feedback	Methods & Prelim Results presentation
3/19	NO CLASS ****** Spring Break **** ACHE Congress Mar 23-26	·
3/26	Presentations – Results & Implications – 5 minutes	Results & Implications sections
_,	Individual feedback	Results & Implications presentation
4/2	Individual feedback	Final capstone title & committee members
·, <del>-</del>	- Individual of the second of	Rough drafts to committee chair, second
		committee member, and SW (by Monday
		4/6).
4/9	Individual feedback	Submit 5 copies of final capstone paper to
., -	The state of the s	Sarah Lee (by 4:30 pm Monday 4/13).
	·	, (a) p
		Submit <b>final</b> capstone paper to outside
		committee member ("practitioner") and
		confirm intent to attend presentation (by
		Monday 4/13).
4/16	Capstone Presentation Dress Rehearsal	
-,		
İ	Capstone Presentations April 20-22	
	Notification of whether you passed or failed the exam will be	
	provided after each presentation.	
4/23	NO CLASS ******	
4/30	Course evaluation	
1,50	MHA exit interview and survey	
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